



SolutionAssess

Our skilled consultants are experts at assessing solutions that are not living up to expectations and implementing practical strategies to get them back on track and delivering benefits.

IS YOUR UKG SOLUTION NOT MEETING BUSINESS EXPECTATIONS?

Our consultants can rapidly evaluate your existing workforce management solution and give you actionable strategies to realize even better business results. The SolutionAssess service is designed to address specific problem areas preventing you from realizing business benefits, enable your people to function at their peak levels in the UKG solution, and provide your organization a clear path forward for solution excellence.

COMMON CHALLENGES WE UNCOVER:

- Outdated rules configuration leading to higher labor costs and compliance risk.
- Low user adaption and employee engagement.
- Modules purchased but not yet implemented.
- Integration opportunities to drive efficiencies and accuracy.
- Reporting education and needs to leverage actionable data available.
- Additional training to leverage system capabilities.

RESULTS

SolutionAssess evaluates your existing UKG solution & provides actionable strategies to realize even better business results by:

- ✓ Maximizing the effectiveness of your solution by improving structures, configuration and adoption
- ✓ Identifying a strategic roadmap for future optimizations
- ✓ Implementing additional labor cost savings opportunities
- ✓ Improving workforce processes and productivity
- ✓ Aligning workforce with goals set by senior leadership

ACTIVITIES AND SCOPE

Initiation of Assessment

Introduction call to discuss the environment, challenges, align on desired outcomes and schedule activities.

Checkout Tasks

- Initial review of solution configuration.
- Analyze labor data history.
- Conduct six key stakeholder discovery interviews.
- Evaluate findings and create an outline of recommendations and action plans.

Collaborative Workshop

Lead a collaborative workshop of findings and recommendations with the Solution Owner and Executive Sponsor.

Finalize Recommendations

- Finalize recommendations with the customer and produce assessment report.
- Communicate all findings and recommendations to the Solution Owner and Executive Sponsor.

SolutionAssess Deliverables

- A SolutionAssess report and presentation with assessment findings, recommendations, action plans and estimated costs based on identified pain points and opportunities.
- A review of solution configuration, adoption and end user practices through key stakeholder interviews and an online end user survey identifying additional features and functionality that should be enabled.

