



PROJECT CENTER

At Project Genetics, our clients are signing up for a true partnership where they receive The WFM Experience they deserve. Whether you're a small firm or large enterprise, all our partners/clients deserve and get The WFM Experience!



THE WFM IMPLEMENTATION EXPERIENCE

As organizations evolve their WFM solutions and processes do not always keep up. Over time, this can create a misalignment between the strategic goals of the organization's WFM processes and the day-to-day execution of management. When this misalignment occurs, the steps to getting back on track are unclear. The WFM Experience provides scalable and modular consulting services designed to control costs and maximize customer experience while providing insights focused on planning, deploying, and reconciling your workforce's optimal return on the payroll investment.

OUR CONSULTANTS ARE:

✓ Highly Qualified

Employing only the very best and most experienced people in the industry; many have years of implementation expertise.

✓ Uniquely Focused

A team that is strongly dedicated extracting maximum value from your existing investment in the WFM and its surrounding ecosystems.

✓ Collaborative

Joining forces with our client's internal teams, their vendors, and our partners to ensure our clients get the very best results.

✓ Value Aligned

We understand each client's working environment and fiscal demands from a practitioner's viewpoint and have a clean understanding of the entire labor value proposition.

✓ Client Oriented

Client satisfaction is our primary goal! We value long term relationships over short term revenues. Our passion for innovation drives our ability to deliver results in new ways.

WHAT DOES PROJECT CENTER INCLUDE?

- When you choose Project Center, our project leaders with an average of 15+ years WFM experience, will guide a team of certified Solutions Designers through every aspect of the functional and technical solution delivery aligned to your project requirements.
- Our designers offer industry proven experience in design, implementation, and support for each module and solution component. With vast practical, technical, and strategic experience integrated and leveraging WFM solutions they understand how to deliver sustainable value.
- Whether this is a new suite implementation or a single module, our team members collaborate closely with your team to ensure that knowledge transfer occurs and every ounce of value is delivered along with recommendations for future growth.

KEY BENEFITS

- Excellence of our people
- Unparalleled domain expertise
- Tailoring engagements to the client's needs
- Focused on client success
- Global presence and collaboration